



Nunyara House
Specialist Medical Centre
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16th Sept 2010

From this...



Wow! Can you believe Nunyara House has been open for business for 12 months! Thanks to the support of family, friends, and the girls on the front desk we have had a good first year without major hiccups.

I will be forever grateful for the advice and hard work, literal blood and sweat and fortunately not too many tears that Bruce the Builder and Anthea the Draftsperson put in to turn a Dream into Reality.

History:

- Feb 2008: Purchase of 43 Adelaide Rd
- Oct 2008: Council Development Approval
- Jan 2009: Land management agreement negotiated with council
- 16th Sept 2009: 1st Clinic conducted

Year of surprises:

Fortunately there have not been too many surprises over the last 12 months. No ghosts have appeared from under the floor boards as promised by one of my patients.

I have been surprised at how corporations profiteer from other small business – rise in

council rates, 1000% increase in the emergency service levy, and insurance premiums.

Have you realized how high our ceilings are? I recently purchased a ladder just for changing globes.

Our girls were surprised early in the year when I asked them to ration toilet paper during a shortage. Our medical supplier was even more surprised when I ordered 8 cartons of toilet rolls – a “shit load”! Unfortunately, now instead of our cellar ageing nice bottles of red it is floor high in toilet rolls. Wipe away everyone!

To this!



Did you know in the last 12 months we have:

- Celebrated a 40th birthday
- Celebrated a 50th birthday
- Welcomed a new grandchild into the world. (Fortunately not on my waiting room floor!)
- Missed out on one promised birthday cake (I'll bring 2 next year)

Guess who?

- Most likely to have a child vomit on their floor
- Most likely to have a patient too large for their scales
- Most likely to start the day by switching on the coffee pot
- Most likely to run the air conditioner at 24 degrees in Summer
- Most likely to place a restraining order on their patient's family
- Most likely to change their screen saver on a daily basis

The year ahead:

We have had the luxury of easing into new business over the last year. Currently 35 of 96 potential monthly sessions (3 consulting rooms and a 4 day/week consulting schedule) are filled. Ultimately I would like to be able to increase filled sessions by another 3 or 4 /week. I think it is important to maintain a good level of control without creating chaos and without overloading the front desk. We don't want to return to the old Galmec days! I have not been out actively recruiting but have been approached by Kumaril Mishra, Cardiologist and Raj Singh, Gastroenterologist with enquires about consulting at Nunyara. I would also like to attract another Physician to the area to assist with the huge work load and large number of referrals I receive. Maybe they could have a special interest in "Chronic Fatigue" and we can branch out into selling vitamins. Hopefully Julie Dunden's Gawler business will pick up and she will start using our spare room regularly on a Wednesday. She will of course have to contend with the fast food snacks her clients consume from across the road at Dodd's deli!

Challenges in the next 12 months:

I do not foresee too many challenges in the year ahead. I will have to put my thinking cap on about how I will deal with annual leave for our front desk staff in 2011. Any suggestion for relief is welcome. Mark, does your daughter have a good telephone voice?



Social Calendar:

It would be nice for all to catch up again with our respective families to celebrate our 12 month milestone. I will endeavor to organize a date for a BBQ or tea up the street in the coming month.

A late afternoon tea and glass of wine might also be nice again on Christmas Eve which falls on a Friday this year. Please let Cherie know ASAP of you intended time off over the Christmas-New Year period.

Finally, I would like to thank you all for your support during the inception of this project. Without you our last 12 months would not have proved to be as successful as it has. Having my own room", "The Traveler", with a personal touch makes those long, busy consulting sessions that little bit easier. I hope you have also experienced the same reward during your days spent in the "Fluffy cat" and "Toy trains" rooms at Nunyara. I look forward to the next 12 months ahead.

Kind Regards,

Anthony Zimmermann

Nunyara: Restored to Health